

A. Hatzopoulos S.A. is a leading packaging converter that specializes in flexible packaging, founded in 1931. With operations spanning two production sites in Thessaloniki, Greece, and a global network of sales offices, our exports reach over 30 countries. With a team of more than 445 employees, we invest in people development, foster a culture of collaboration and trust and offer equal opportunities for professional growth.

We are looking for a
German Speaking - Customer Experience Specialist
(C.E.S.02/24)

In this role you will

- Manage incoming orders and keep track of the production process
- Ensure that all necessary materials are available in order for the orders to be proceeded
- Organize and monitor order shipments until delivery and keep customers updated
- Support Hatzopoulos Sales team
- Answer customer questions adapting to their needs

Qualifications

- Fluency in English and German language
- Prior customer service or sales experience will be considered an asset
- Very good knowledge of Greek
- Excellent knowledge of MS Office applications and familiarity with ERP
- Excellent communication, organizational and time management skills
- Flexibility and teamwork

We offer

- Private health and life insurance plan
- Ticket restaurant card
- Well-being services
- Pension plan
- Annual checkup
- Continuous training
- Dynamic reward system
- Excellent working conditions
- Daily refreshments and snacks
- Laptop
- Corporate activities and events
- Opportunities for career development within a constantly growing business

Send us your cv at hr@hatzopoulos.gr

All information submitted is considered highly confidential.

www.hatzopoulos.gr