

A. Hatzopoulos S.A., founded in Thessaloniki, Greece in 1931, develops flexible packaging solutions and today is one of the fastest growing packaging converters in Europe, employing over 430 people. Our mode of operation and corporate culture are absolutely client-centric; throughout our long history we learned that successfully addressing client-specific needs requires more than a functional mastery of polymer conversion technology and rotogravure/flexography printing processes. Therefore, and in addition to our specialist knowledge of the flexible packaging materials market, we place equal emphasis on technical excellence and customer care.

We are looking for a
Customer Experience Specialist
(C.S.S.06/22)

In this role you will

- Manage incoming orders and keep track of the production process
- Ensure that all necessary materials are available in order for the orders to be proceeded
- Organize and monitor order shipments until delivery and keep customers updated
- Support Hatzopoulos Sales team
- Answer customer questions adapting to their needs

Qualifications

- Bachelor's degree, AEI, TEI or equivalent
- Prior customer service or sales experience
- Fluency in English and German language
- Very good knowledge of Greek
- Excellent knowledge of MS Office applications and familiarity with ERP
- Excellent communication, organizational and time management skills
- Flexibility and teamwork

We offer

- Competitive remuneration package
- Health and life insurance programme
- Pension plan
- Continuous training
- Excellent working conditions
- Opportunities for career development within a constantly growing business

To join our team send us your cv
at hr@hatzopoulos.gr
or <https://hatzopoulos.gr/careers/>